OLATHE FIRE DEPARTMENT
PLAN OF ACTION

2018

In 2018, the Olathe Fire Department will provide excellent service to our community focused on emergency response and risk-reduction activities. ***Motivated by our mission and steadfast in our values,*** we will continue to improve by focusing on the following initiatives:

1. Enhance delivery of high-quality services.

Ensure Effective Emergency Service Response (Strategic Plan Objectives 1.1, 1.2, 5.4): Place fourth squad in service. Develop capability to manage wildland/urban interface. Apply for SAFER grant for more firefighters to address coverage gaps in City. Outfit trailer for mass casualty incidents. Continue development of training center.

Improve Patient Outcomes (SP Obj. 1.3, 2.1, 4.3): Focus efforts to improve cardiac arrest survival rates. Participate in PulsePoint's Verified Responder program. Increase number of citizens trained in CPR. Acquire next-generation heart monitors. Reenergize involvement in Johnson County and Heart of America HeartSafe programs.

Promote Community's Resilience SP Obj. 1.5, 2.2, 4.1): Update City's Emergency Operations Plan (EOP). Conduct community survey to better understand risk. Review education/outreach efforts based on results. Pre-identify persons who may be especially vulnerable during disasters and consider needs in EOP. Host workshop for disabled community members and care providers to discuss fire safety and preparedness. Pre-plan for emergency incidents at Olathe's highest risk occupancies.

2. Ensure a quality and progressive safety environment.

Implement Cancer Prevention Measures (SP Obj. 3.1): Decrease exposure to carcinogens through policy updates and practical changes.

Promote Safe Work Spaces (SP Obj. 3.1): Implement an annual chief officer inspection process to evaluate fire station cleanliness, safety, and facility maintenance issues.

3. Maintain a systematic process of improvement.

Monitor Baseline Performance (SP Obj. 1.1, 2.1, CFAI St. Rec. 2C2): Include response times from tiered response partner agencies in department's analysis and reporting. This will allow for more accurate assessment of overall system performance.

Integrate Technology Solutions (SP Obj. 2.2, 2.3, CFAI Sp. Rec. 6E3, 6F4): Incorporate captured video technology to improve department operations. Integrate equipment records into record management system. Participate in City's efforts to promote transparency with open data, use latest technology platforms, and foster innovation with Smart City advancements.

Support Olathe's Development (SP Obj. 2.5, 4.6): Improve support to residents and builder community. Adopt 2018 International Building Code to ensure safe buildings are constructed in Olathe. Implement permitting software (EnerGov) and prepare reports to support analysis of permitting activities. Manage transition from paper-based plan review process to an electronic one. Host three builders' forums and regularly engage Board of Code Review members.

4. Maximize relationships to support department's mission.

Strengthen Community's Health (SP Obj. 4.1): Work with partners to support community health initiatives that help the underserved in our community. Advance the Mobile Integrated Health program and document outcomes of the program. Develop capacity to engage community in culturally sensitive ways. Consider promotora or community health worker program.

Help Our Neighbors: Offer department's Community Assistance trailer to those who experience a fire in their home. Designed to secure personal belongings. Develop a plan for the trailer's use.

Look to the Future (SP Obj. 3.6): Create workgroup to coordinate initiatives aimed at promoting readiness of future workforce. Develop image, theme and products with cohesive branding for department's use in recruitment efforts and other areas.

Watchword for 2018: This year's watchword is one of our core values – ***Compassion.*** We care for our OFD members and those we serve. Our actions demonstrate concern with sensitivity and kindness. We remain committed to helping others in their time of need.