

Olathe Fire Department

Plan of Action 2013





OLATHE FIRE DEPARTMENT

YEAR 2013 PLAN OF ACTION

In 2013, the Olathe Fire Department will continue to provide our customers with the customary level of outstanding service delivery. *Keeping a clear focus on our mission*, we will also endeavor to improve through the following initiatives:

1. Ensure a quality and progressive safety environment.

Mayday procedures (Strategic Plan Objective 2A): Implement a revised Countywide Model Protocol for mayday situations.

Evaluate equipment (SP Objective 2B): The department will conduct a personal protective equipment safety check.

Safety information (SP D): Revitalize the delivery of regular and timely firefighting industry-wide safety information to department staff.

Incident Command System (SP Objective 2C): Adopt, train and implement the ICS position of command aid.

Chief Officer Development (CFAI specific recommendation): Embrace industry best practices as part of chief officer job descriptions, selection processes and professional development including the Blue Card program.

2. Enhance emergency service delivery.

Administrative policy guide (CFAI final report strategic recommendation): Create a multi-family and commercial structure fire policy.

Continuous improvement (SP Objective 7E): Measure and report operational performance and adjust systems as needed to ensure continuous improvement towards department benchmarks.

Training (SP Objectives 4A and 4B): Increase the usage of the virtual environment for training.

Public Protection Classification™: Receive an Insurance Services Office redetermination.

3. Maintain a systematic process of improvement.

Technology (SP Objective 4B): Utilize technology to augment service.

Annual compliance report (SP Objective 7E): Submit an ACR to the Commission on Fire Accreditation International from the continuous improvement team.

Building codes integration (SP Objective 4A): Continue to enhance the integration of Building Codes staff to support the department's mission, vision and values.

Codes: Implement the 2012 International Code.

Performance evaluations: Review annual performance evaluations and accordingly adjust.

4. Establish and foster effective community relationships.

Catalog (SP Objective 6A): Inventory community relationships and match needs to partners.

Assess (SP Objective 6B): Analyze community relationships and all external contracts.

Input (SP Objective 6C): Encourage and collect community stakeholder feedback. Specific focus areas for 2013 include Community Education, Building Codes, Community Enhancement, Residential Fire Response and EMS.

Watchword for 2013: A watchword is a word that embodies a principle or guides action of an organization. The watchword for 2013 is *Thankful*. We will intentionally seek out opportunities to show our thankfulness to each other and the community.