

City of Olathe Services Receive Top National Rating

Olathe has the highest resident satisfaction with overall quality of City services in the nation, according to citizen surveys conducted in 2016 by ETC Institute.



Olathe Number One Ratings

Not only does Olathe have the highest overall quality of city services in the nation, it has number one ratings in the Kansas City Metro region for these services:

- Local fire protection/emergency medical services
- Quality of the solid waste system, including top ratings in overall quality of trash services, recycling services, and yard waste services
- Quality of customer service
- City water and sewer utilities, including top rating in water pressure
- Outdoor athletic fields
- Ease of registering for parks and recreation programs

What Residents Want Most

The City of Olathe uses citizen surveys to identify residents' top priorities during the next two years. Since 2001, residents have said the flow of traffic and traffic congestion management, and maintenance of city streets, buildings, and facilities should receive the most emphasis. Other top citizen areas of emphasis include ease for east-west travel and enforcing mowing and debris clean up on private property.

The complete 2016 citizen survey report is available at: OlatheKS.org/government/performance-management.

Olathe Performs

The City of Olathe is a performance-driven organization, with performance measures updated regularly. In April, the City introduced Olathe Performs, an interactive dashboard accessible at OlatheKS.org. The dashboard measures progress toward achieving excellence in efficiency and service delivery to provide the most value for every tax dollar. Using citizen surveys and other data, Olathe Performs clearly highlights performance measures in six key areas:

- Active lifestyle
- Economic vitality
- Financial
- Public safety
- Transportation
- Utility services



Each key area includes a brief analysis, and many include Kansas City region and national averages for comparison. More details are provided by clicking on a given performance measure, including the previous two years of data compared to Olathe's target goal. For example, citizen satisfaction with the overall quality of Parks & Recreation programs was 92.32 percent at the end of 2016, surpassing the 88 percent target and outpacing the KC region and national averages by nearly 25 percentage points.

In addition, Olathe Performs highlights 16 key metrics the City Council identified from the six focus areas as priority performance measures.

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Find additional Olathe news at OlatheKS.org. Click on NEWS.



Mayor's Message

Olathe Home to Quality Higher Education

Our community places a very high value on quality education, and excellent learning opportunities are abundant in our city. In addition to being home to outstanding elementary and secondary schools and the Kansas School for the Deaf, Olathe is extremely fortunate to have exceptional institutions of higher learning.



MidAmerica Nazarene University is Olathe's hometown university, celebrating 50 years.

MidAmerica Nazarene University (MNU), Olathe's hometown university, is celebrating its 50th anniversary this school year, and we couldn't be prouder of this institution and its many contributions to our community. From its founding in 1966 to its current stature as one of the finest private liberal arts colleges in America, MNU has been an integral part of Olathe's heritage.

Built in a former cornfield east of I-35 when our city had only 10,000 residents, MNU has experienced growth that has paralleled Olathe's growth and development over the past 50 years. Today, the campus has 21 buildings and nearly 1,900 students enrolled, and the City of Olathe has more than 134,000 residents. MNU offers 35 undergraduate majors, including degrees in business and nursing; graduate degrees in business, education, nursing, and counseling; and postgraduate certificates. In 2015, MNU was ranked first in value among Kansas colleges and universities by Money magazine.

MNU enjoys successful partnerships throughout Olathe and helps foster our sense of community spirit. Many MNU graduates have chosen to make Olathe their home, with nearly half of the known 8,000 alumni in Johnson County living in our city. They serve in many roles, including teachers, doctors, nurses, public servants, civic leaders, and business owners. MNU's Bell Cultural Events Center hosts thousands of visitors each year for performing arts events, as does the Cook Center's Bell Family Arena for athletic activities.



Kansas State University, Kansas Bioscience Park

In 2011, Kansas State University Olathe opened in the Kansas Bioscience Park on College Boulevard, just east of K-7 Highway. K-State Olathe offers master's and doctorate degrees and graduate certificates, with a special emphasis on animal health and nutrition, food safety and security, engineering, and education and leadership dynamics.

K-State Olathe is uniquely positioned to link industry in the region with the university's vast educational and research resources. For example, the campus has opened its doors to Olathe-based entrepreneurs who are part of the Digital Sandbox. This provides access to professional working space and the opportunity to collaborate with university researchers.

We are also the proud home of the Johnson County Community College (JCCC) Olathe Health Education Center. Located on the Olathe Medical Park campus, the OHEC houses classrooms and skills labs for medical occupations including: Certified Nurse's Aide (CNA), Certified Medication Aide, CNA update, Practical Nursing, Respiratory Care AAS, and more. JCCC's partnership with Olathe Medical Center is built upon strong traditions of excellence in education and health care services.



JCCC Olathe Health Education Center

MNU, K-State Olathe, and Johnson County Community College are all enriching our lives by setting standards of excellence in higher education, supporting economic development, and educating our current and future workforces. Given Olathe's unwavering commitment to quality education, we can look forward to continued growth in educational opportunities for many years to come!

Sincerely,

Michael Copeland
Mayor



June 9, 23, Sept. 15
 Frontier Park
 15501 Indian Creek Parkway
 7 p.m.

July 7, Sept 22
 Olathe Community Center
 Stagecoach Park
 1205 E. Kansas City Rd.
 7 p.m.

Summer Concert Series
 OlatheKS.org/OlatheLive



Olathe Community Center

LIVERPOOL JULY 7



SIERRA HULL JUNE 9



SPECIAL FORCES SEPT. 15



LAITH AL-SAADY JUNE 23



Olathe Community Center

TRAVELIN' MCCOURYS SEPT. 22



Important City Phone Numbers

Regular Business Hours:

Monday - Friday, 8 a.m. - 5 p.m.

Except for Emergency 911, and unless otherwise noted

EMERGENCY 911

Emergency TDD/TTY Calls 911

GENERAL INFORMATION (TDD/Voice) 971-8600

CUSTOMER SERVICE

1385 S. Robinson 971-9311

Billing, Trash, Water & Sewer

FIRE ADMINISTRATION

1225 S. Hamilton Circle (Non-Emergency) 971-7900

Printed on recyclable paper.



OlatheKS.org/ServicesDirectory

OLATHE PUBLIC LIBRARY

201 E. Park St. 971-6850

13511 S. Mur-Len Rd. 971-6835

PARKS AND RECREATION DEPARTMENT

OLATHE COMMUNITY CENTER

1205 E. Kansas City Rd. (TDD/Voice) ... 971-8563

POLICE DEPARTMENT

501 E. 56 Highway 971-7500

HUMAN RESOURCES

100 E. Santa Fe 971-8735

Olathe City Council

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 Ward 1

913-488-7278

lcampbell@olatheks.org

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(City office)

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and Mayor Pro Tem

913-424-3999

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Ward 3

913-269-1035

rwmccoy@olatheks.org

Marge Vogt

Ward 4

913-269-0625

mvogt@olatheks.org

Stay Connected With Us



Olathe One of Top 10 Safest Cities in America

Safety of Olathe residents is a top priority, and that's reflected in Olathe's ranking as one of the top 10 safest cities in America.

Among Olathe's peer cities,* our community has:

- the highest (first) felony clearance rate for property crimes
- the second highest felony crime clearance rate overall (crimes solved)
- the third-lowest felony crime rate overall
- the third highest felony violent crime clearance rate (crimes solved)
- the fourth-lowest felony property crime rate
- the fourth lowest injury traffic crash rate
- the fifth-lowest felony violent crime rate

Olathe's Fire Department is one of 234 fire districts among 46,042 with a Class 1 ISO rating, and among only 45 fire departments accredited by the Commission on Fire Accreditation International with *both* of these achievements.

Olathe continues to far exceed national performance data on helping community members survive cardiac arrests.

Structure fires continue to decrease in Olathe.

** Based on Police Departments' 2016 Benchmark Cities Survey, including 30 of the highest-performing, mid-sized cities in the country*

What's Being Built in Olathe

Terracon

A two-story office building is planned for Terracon's corporate headquarters in the Corporate Ridge Business Park near College Boulevard and Ridgeview Road. A final site development plan and building permit are pending and the developer, VanTrust Real Estate, anticipates completion in the first quarter of 2018.

Timber Sage Elementary School

A new elementary school for the Spring Hill School District is under construction at 173rd Street and Brougham Drive. The school will be the District's fourth elementary school and second in the city limits of Olathe. The school is expected to open in Fall 2018 and it will have an enrollment capacity up to 580 students for kindergarten through 5th grade.

Oxford Academy at Prairie Trails

A preschool is planned next to the Prairie Trails West shopping center at 151st Street and Black Bob Road. The new school will have a total area of 7,600 square feet and include an outdoor playground area. A preliminary site development plan was also approved for the surrounding properties, including four lots for future commercial and office buildings.

Kiddie Kollege

A preliminary development plan was approved for a daycare center in the Shops at Prairie Farms at the corner of Hedge Lane and Dartmouth Street. The daycare includes an 11,400 square foot building and outdoor playground areas.

Benton House

The City Council approved a rezoning and preliminary development plan for a senior assisted living and memory care facility at the corner of 151st Street and Blackfoot Drive. The vacant church on the site will be razed to accommodate the new residential center. The development consists of a one-story building with 41,000 square feet and a future expansion area for 16,500 square feet.

Olathe Public Library Summer Reading Program



Kids! Tweens! Teens!
Fun Summer Activities

Children

Kids going into 5th grade and younger are invited to join the fun and education with free summer reading logs and activities. Learn more about activities at OlatheLibrary.org/kids

Tweens and Teens

The Olathe Public Library has free special events and contests just for tweens and teens going into grades 6-12. An Online Summer Reading Program and more details are at OlatheLibrary.org/teens

Celebrate the 4th Second Year for Olathe Fireworks at College Boulevard Location

Fourth of July Fireworks • 9:30 p.m.
College Boulevard Activities Center (CBAC), 11031 S. Valley Rd.
adjacent to Olathe Northwest High School

Parking will be at CBAC, Olathe Northwest High School, Prairie Trail Middle School, and Meadow Lane Elementary School.
Visit OlatheKS.org to view a map of available parking.

THE LIFE OF A STREET PROJECT

1 OLATHE CAPITAL IMPROVEMENT PLAN

The Olathe 5 year Capital Improvement Plan identifies the project. It is developed with public input and City Council approval.



2 ENGINEERING DESIGN AND INITIAL PUBLIC MEETING

The public is invited to visit with City staff to discuss the scope of the project and voice any concerns. (6 months to 1 year)



4 UTILITIES RELOCATION

Underground or overhead utilities are relocated. Utilities may include cable, telephone, electricity, sewer, water, and/or gas lines. (6 months to 9 months)



3 LAND ACQUISITION

Permanent and/or temporary easements may be acquired for project construction or utility relocations. (6 months to 1 year)



5 PUBLIC MEETING

The public is invited to discuss final design, schedule, and concerns with City staff before construction begins.



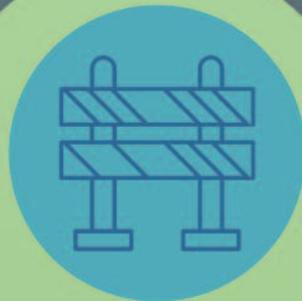
7 RESTORATION

The area impacted by construction is reestablished with landscaping and sod restoration. (1 month to 3 months)



6 CONSTRUCTION

The project is completed as quickly and efficiently as possible by hired contractors. City staff communicates possible lane closures, traffic delays, and potential inconveniences to the public. (6 months to 2 years)



Time lines are estimated and contingent upon the size and complexity of the project.

City of Olathe Public Works project managers are available to answer questions about street and other City construction projects, 913-971-9045.

Earth News

from the City of Olathe, Kansas

Olathe Provides Spring Cleaning Help

Spring cleaning often produces items that need to be removed from households. The City of Olathe has services that can help clear out unwanted items from your residence.

Yard Waste Drop-off

If your yard work has produced more waste than what can be collected at the curb, bring it to the Olathe Compost Facility for free drop off. Bring your photo ID.

8 a.m. to 4 p.m., Monday-Saturday
1100 Hedge Lane, Olathe, 913-971-5178

Bulk Item Pick-up

If you have disposable items that are too large for the trash cart, schedule a bulk trash pick-up by calling 913-971-9311. Make the request by 5 p.m. on the business day before your scheduled trash collection day. There is a \$10 minimum for two automobile tires. Refrigerated appliances (refrigerators, freezers, and air conditioners) are \$30 each. Other fees apply. To learn more, visit OlatheKS.org. Search “bulk item pick-up.”

Call and Haul

You can rent a dumpster for residential trash collection for either a weekend or during the week. This works well for household construction, moving, or larger-scale cleaning projects.

- Four-yard container: \$60
- Six-yard container: \$75

Call 913-971-9311 for more information.

Friendly Reminders

- Please remember trash/recycling carts should not be placed at the curb before 5 p.m. the day before collection, and should be removed as soon as possible, no later than 5 p.m. the day after collection day.
- Placing garage sale or other signs in the right-of-way is not permitted.



Household Hazardous Waste

A free drop off for Household Hazardous Waste (HHW) is available 8 a.m. to 2 p.m. the second Saturday of each month, 1420 S. Robinson Drive (behind the Olathe Public Works building), 913-971-9311.

If you can't make it to the HHW drop off, call to schedule an appointment, available 10 a.m. to 6 p.m., Wednesday through Friday.

Example HHW Items

Paints	Antifreeze	Solvents
Paint thinners	Pesticides	Varnishes
Fertilizers	Fluorescent bulbs	

Find a complete list of acceptable items at OlatheKS.org.
Search HHW.

No commercial waste.



We All Rely on Water Service

Ongoing access to clean, safe water is critical to our economy, health, and way of life.

The City of Olathe supplies safe, quality drinking water to more than 134,000 customers in the city limits, as well as wholesale customers. A sufficient water supply is also necessary to meet fire fighting storage supply needs.

In 2016, Olathe produced 4.57 billion gallons of treated water obtained from wells located along the Kansas River, near DeSoto, Kan.

Producing Quality Olathe Water

- The City of Olathe conducts more than 90,000 tests annually throughout the water system to ensure safe drinking water.
- Olathe's water continues to meet or exceed all federal and state health and safety measures. The 2017 Water Quality Report is available at OlatheKS.org.
- All treatment operators on the water production team are certified by the State of Kansas, with 95 percent certified at the highest possible level.
- Water Plant 2's treatment capacity is 32 million gallons per day. The plant is constantly evaluated to ensure the best available treatment techniques are used.

WE NEED WATER

The average person living in the Midwest uses 116 gallons of water per day.



Planning for Future Water Needs

Providing water service for one of the fastest-growing communities in the country requires continuous planning. The City of Olathe is preparing a 40-year growth plan in order to secure future water rights. Additionally, Olathe is updating the water distribution system model and master plan to keep pace with growth.

Water is distributed to our customers through more than 580 miles of water mains.

The Beginning of Water Services

Before a water works existed in Olathe, early residents obtained water from an area known for its wells south of town. Residents carried water containers on a roadway now called Water Street. By 1883, the City of Olathe began providing water with "treatment works." This development was especially welcomed by the Kansas School for the Deaf, which was challenged with a reliable water supply for years. Although the school was east of the city, arrangements were made to provide water for

this growing student population.

In 1914, the South Water Works Water Plant provided treatment. With growing water demands, City leaders planned the Lake Olathe reservoir construction in 1938, (now known as Cedar Lake). A flourishing city precipitated construction of a larger reservoir, a "second" Lake Olathe, in 1953. The City of Olathe is the only full-service city in Johnson County, providing water and wastewater treatment, solid waste services, and a public library along with other city services.



Sign Up for Free Electronic Billing

City of Olathe water, wastewater, and solid waste customers are encouraged to sign up for free electronic billing.

Electronic billing customers receive an email link to their online account login page when the bill is generated each month. Customers have the option to pay their bill in

person, online, by telephone, or mail their payment through the postal service.

Sign up at OlatheKS.org/ElectronicBilling. Once an online account is set up, customers can track water and sewer usage and account balances.

Reader Feedback
Please send your comments to:
Olathe Link
P.O. Box 768
Olathe, KS 66051-0768
linkcomments@OlatheKS.org
913-971-8700

Issues Affecting You

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- Olathe Live! Concert Schedule 3
- What's Being Built 4
- Life of a Street Project 5
- Olathe Earth News 6-7



OlatheConnect

Look for information or submit a service request 24/7.
OlatheKS.org/OlatheConnect



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Like Us on Facebook

Receive Olathe news and updates by email or text message. Click on E-notification or the envelope icon at **OlatheKS.org**.

PLAN YOUR *perfect* EVENT

061 | FOLLOW US

VENUES *at* 061 | Venuesat061

OlatheKS.org/Venuesat061

Farmers Market

SATURDAYS
through Oct. 21

TWO LOCATIONS
Stagecoach Park
1205 E. Kansas City Rd.

WEDNESDAYS
through Sept. 13

Black Bob Park
14500 W. 151 St.