





RESIDENTS AFFIRM OLATHE CONTINUES AS A LEADING CITY

The City of Olathe is setting the standard for municipalities regionally and across the nation with resident satisfaction at or near the top in the recently released 2021 DirectionFinder® survey.

Olathe residents say the overall quality of City services and the quality of customer service they receive are in the nation's top 10 percent among cities satisfaction levels were in the overall with 100,000 or more in population. The value received for tax dollars is also rated in the nation's top 10 percent.

"While national websites and publications continually affirm Olathe's position as one of America's best places to live, it's more important that our taxpayers and residents feel the same way. Because residents tell us where they want resources

to go, our employees are able to deliver at exceptional levels," said City Manager Michael Wilkes. "2021 was a testament to our staff's resilience and determination. We could not be more proud of the City of Olathe employees who continue to set the standard for excellence in public service."

Residents' highest City services quality of police, fire, and emergency medical services; the solid waste system; parks and recreation programs and facilities; the libraries; and water and sewer utilities.

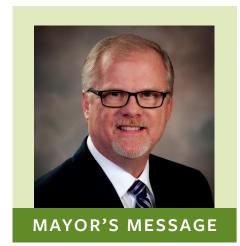
Additionally, the City's efforts to keep residents informed increased significantly. These areas received a five percent or greater increase in satisfaction over 2020 survey responses.

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Visit OlatheKS.org and click on NEWS for additional Olathe news.



GET ACTIVE OLATHE!

One goal for quality of life in the City of Olathe is optimizing residents' access to physical activities for a healthy community. Providing opportunities for all ages and abilities to participate in healthy activities is important, especially since about 80 percent of U.S. adults and adolescents are insufficiently active, according to the American Medical Association. In addition to reducing the risk for many chronic diseases, physical activity can make you feel, function, and sleep better. Walking about 10 miles a week, push-ups each morning and simple stretches are my tickets to keeping active.

If you'd like to become more active, I encourage you to try one or several ways to rev up a healthy lifestyle around Olathe. Take advantage of the trails at Johnson County's new Cedar Niles Park in west Olathe or Heritage Park to the south. At Stagecoach Park, enjoy the paved 1-mile trail around the park. Next door, the Olathe Community Center extends opportunities

for individuals and groups, such as weekly drop-in activities like pickleball, swimming, a fitness floor, or exercise classes.

Children and adults of all abilities are invited to learn how to swim through our aquatics program lessons. This lifelong skill allows you to enjoy our water amenities throughout the City. Staff is working now to hire lifeguards and other staff to safely open and operate the outdoor pools and Lake Olathe's beach and

Here's a quick update on other park projects we're working on:

Residents continue to provide input to create a Trails and Greenways Guiding Plan to identify desired trail system improvements. We expect to have a draft plan available for public review later this summer.

Several enhancements are underway at Calamity Line Park, 901 W. Santa Fe St. Kids will want to climb aboard the new train play structure at the park's renovated playground. Improvements to the park's walking trail and new shelter flower beds are nearly complete.

The Cedar Creek Streamway Trail is progressing nicely with all trail passages finished under

existing bridges. This trail will ultimately connect Cedar Lake and Lake Olathe, and will tie into Johnson County's Cedar Niles Park Trail northwest of Lake Olathe. This will give residents easier access to the County's new 4.5-mile single-track trail for mountain biking and hiking at Cedar Niles Park.

The people of Olathe are what makes this community so special, and we want you to be healthy. We will continue to consider and invest in ways to serve your needs for active lives. I hope to see you on the trail!

Sincerely,

John Bacon Mayor



Trails and Greenways Public Meeting

OLATHE ACTIVE BY THE NUMBERS

22,465 Sports program participants in 2021

Neighborhood parks Soccer fields

Community parks Softball fields

Park shelters **Baseball fields**

Miles of trails **Swimming pools**



NEW WARD 1 CITY COUNCILMEMBER

Robyn Essex is the new Olathe Ward 1 City Councilmember, sworn in on March 15. The City Council appointed her to finish Larry Campbell's term, who retired in Dec. 2021.

Councilmember Essex has served on the Olathe Planning Commission, as a precinct committee woman, in Olathe Rotary Club, and on the Certified Emergency Response Team. She is a graduate of the Olathe Civic Academy, Olathe Public Schools Citizen Education Academy, and the Eisenhower Leadership Series.

Councilmember Essex has called Olathe home for 36 years. She and her husband, Steve, have three sons.

RESIDENTS AFFIRM OLATHE CONTINUES AS A LEADING CITY (CONTINUED FROM PAGE 1)

They include:

- The availability of City programs/services information
- The City's efforts to keep you informed about local issues
- Access to public meetings (City Council, Planning Commission) through cable/webstream on OlatheKS.org
- The responsiveness of the City's social media page
- Communication with non-English speaking persons
- Communication with seniors

Residents continue to give traffic flow the highest priority, 63 percent, followed closely by maintenance of city streets/ buildings/facilities, 59 percent, according to survey participants.

Olathe's resident satisfaction results have increased more during the past two decades than any other city, according to Chris Tatham of ETC Institute, who administered the survey.

"Olathe continues to be one of the absolute best performing cities in America," said Tatham. "Satisfaction levels in nearly all key categories tower above regional and national averages."

The City of Olathe has used the annual DirectionFinder® survey since 2000 to track and benchmark performance and to help make services delivery and resource allocation decisions.

The entire report can be viewed at OlatheKS.org/ Performance



The City of Olathe will soon allocate resources to meet 2023 community priorities and advance the Olathe 2040: Future Ready Strategic Plan. You're invited to join the budget process when it kicks off this spring

Visit OlatheKS.org/Budget to learn about public involvement opportunities, including City Council budget workshops. You'll also find budget FAQs, and an archive of budget documents.

You can also provide comments and ask questions of budget staff at OlatheKS.org/OlatheConnect



IMPORTANT CITY PHONE NUMBERS

Regular Business Hours: Monday - Friday, 8 a.m. - 5 p.m. OlatheKS.org/ServicesDirectory

EMERGENCY 911
Emergency TDD/TTY Calls
GENERAL INFORMATION (TDD/Voice)
CUSTOMER SERVICE (Billing, Trash, Water & Sewer) 1385 S. Robinson
FIDE ADMINISTRATION

(Non-Emergency)

1078A W. Santa Fe	9/1-6850
OLATHE PARKS & RECREATION /COMMUNITY CENTER (TDD/Voice) 1205 E. Kansas City Rd	971-8563
POLICE DEPARTMENT 501 E. 56 Highway	971-7500
HUMAN RESOURCES	

100 E. Santa Fe

OLATHE PUBLIC LIBRARY - Indian Creek

OLATHE PUBLIC LIBRARY - Temporary Location

16100 W. 135th St.

OLATHE CITY COUNCIL

John Bacon Mayor 913-971-8500 (City office) jbacon@olatheks.org

971-6835

971-8735

Wes McCoy At-Large 913-269-1035 rwmccoy@olatheks.org

Kevin Gilmore At-Large Mayor Pro Tem 913-768-8285

kpgilmore@olatheks.org

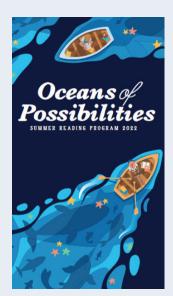
Robyn Essex Ward 1 913-971-6368 rressex@olatheks.org

Adam Mickelson Ward 2 913-538-1197 amickelson@olatheks.org

LeEtta Felter Ward 3 913-971-6995 Ifelter@olatheks.org

Marge Vogt Ward 4 913-269-0625 mvogt@olatheks.org





Read books, attend cool programs, and win prizes during "Oceans of Possibilities," the Olathe Public Library's Summer Reading Program. Kids can earn a free book and teens can win great prizes by reading titles of their choice from May 23 through August 6. Adults may also get in on the fun by winning prizes of their own. Participate virtually or in-person. To learn more and to register, visit **OlatheLibrary.org/** SummerReading

POOL DISCOUNT

Get a discount at the pool this summer with your Library Card! Show your Olathe



Public Library card at Mill Creek, Frontier, or Oregon Trail Pools and get \$2 off an admission.

Discount is one person per card.



NEW LIBRARY LOCKERS OFFER CONVENIENCE

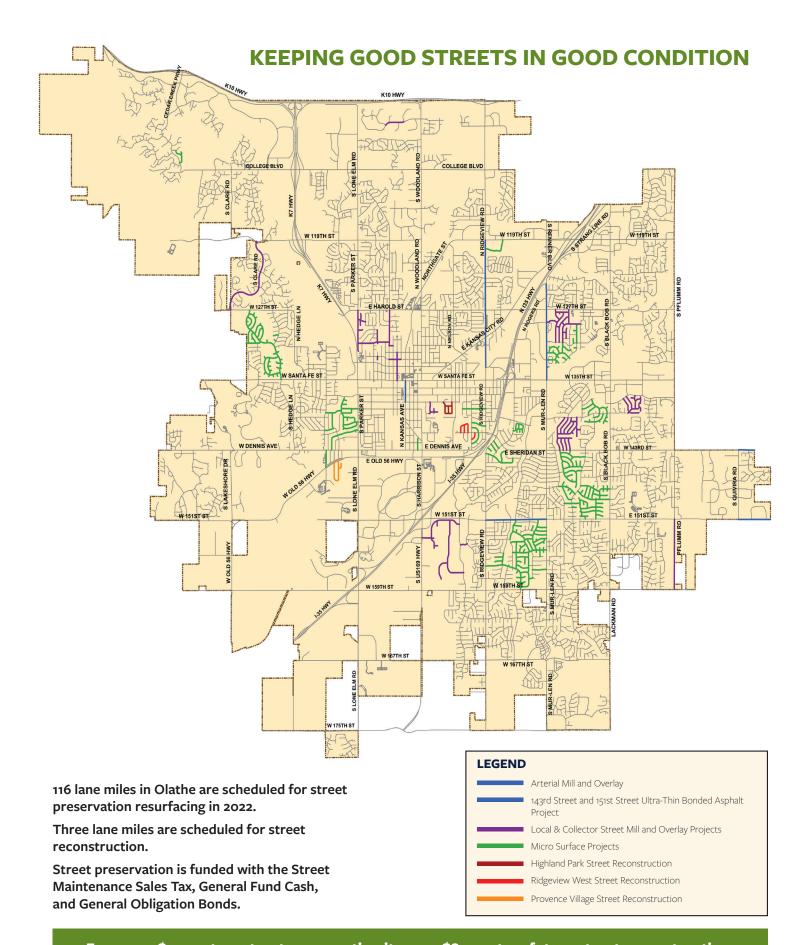
Library customers have a new option for picking up holds with the opening of Fire Station 8, 14700 S. Lakeshore Dr. Recently installed self-serve library lockers there provide greater convenience for customers who live in southwest Olathe.

Other library locker locations include Fire Station 6, 24200 W. College Blvd.; Fire Station 7, 16110 S. Mur-Len; and the Olathe Community Center, 1205 E. Kansas City Rd.

Fire Station lockers can be accessed from 7 a.m.-8 p.m. daily. Community Center lockers can be accessed whenever the Community Center is open.

All library locker locations also have outdoor return boxes. To learn more about using library lockers, please visit

OlatheLibrary.org/Lockers



For every \$1 spent on street preservation it saves \$8 spent on future street reconstruction.

SOLID WASTE DRIVER SHOWS KINDNESS

During February's freezing temperatures, City of Olathe solid waste driver Patrick Keegan was working his route when he noticed an elderly woman sitting on the edge of her driveway. He quickly got out of his truck to check on her. She had slipped on ice and was unable to get up, leaving her stranded in the bitter cold for nearly 20 minutes. Patrick made sure she wasn't injured and helped her inside.

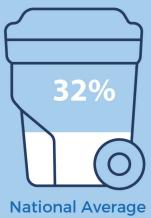
Patrick continued his route, but he couldn't help thinking of this woman. He happened upon a spot on the road where a snowplow had spilled some extra rock salt. Patrick scooped up a pile, returned to the woman's house, and spread it on the icy patch where she had fallen. In addition, Patrick alerted his supervisor to the situation and a follow up welfare check was made on the resident to ensure the woman's safety.



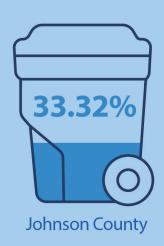
These are the moments that set our community apart. Not only did Patrick do the right thing, but he continued to show his heart through every action that followed. Thank you, Patrick, for being a shining example of excellence in the City of Olathe!

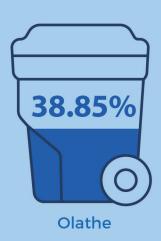


2021 Waste **Diversion** Rates









PROPERTY MAINTENANCE

We all have a role to play to keep Olathe a beautiful city.



LAWN MAINTENANCE

- Grass and weeds may not exceed eight inches in height.
- Property owners must maintain adjacent rights-of-way and easement areas within property lines.

Olathe Municipal Code Chapter 6.09.050



NUISANCE ITEMS

- Spare materials, furniture, trash, etc. may not be stored on the exterior of the property.
- To schedule a bulk pick-up, call 913-971-9311 or visit OlatheKS.org/Trash at least one day prior

SPRUCING UP FOR SPRING

Get a little help with your spring cleaning by taking old or unused household hazardous waste items to the next drive through collection event.

Saturday, May 14 8 a.m.-2 p.m.

1420 S. Robinson Dr.

Appointments available on weekdays.

Find more information at OlatheKS.org/HHW

Items Allowed

Aerosal cans Antifreeze Bathroom cleaner Carpet cleaner Cooking oil Diesel fuel **Fertilizer** Floor cleaner Floor polish Fluorescent bulbs Gasoline

Kerosene Motor oil Paint Paint thinner Pesticide Solvent Stain **Thermometers Thermostats** Varnish Wood preservative

D WASTEURBAN MYT

"IT'S OK TO DUMP GRASS CLIPPINGS **INTO STREAMS."**

NOT TRUE — as with many things in life, too much can be a bad thing. Dumping leaves and grass clippings in or near a stream is illegal. It also overwhelms the system, adds excess nutrients into our streams and lakes, and can lead to potentially harmful algae blooms.

"IT'S OK TO DUMP MY YARD WASTE IN THE STORM DRAIN."

NOT TRUE — it is illegal to dump anything, other than clean water, into the storm drain. Not only is it bad for water quality because stormwater is not treated, it also causes clogging in catch basins which could result in flooding on your street and increased maintenance costs.

"BLOWING YARD WASTE INTO THE STREETS, ASSUMING THE CITY WILL TAKE CARE OF IT." IS NOT ONLY FALSE - IT IS ILLEGAL

The City of Olathe offers curbside yard waste pick-up instead. Refer to **OlatheKS.org/YardWaste** for more information.

The City of Olathe does not have a combined stormwater system and sanitary sewer system. In other words, unlike the water used in our homes, storm/rain water is never treated. It is returned directly to the environment.





P.O. Box 768 Olathe, Kansas 66051-0768 913-971-8700

OlatheConnect

Look up information or submit a service request 24/7. OlatheKS.org/OlatheConnect

Stay Informed

Receive Olathe news and updates by email or text message. **Click on** e-notification or the envelope icon at OlatheKS.org.

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Apps available on the App Store and Google Play



