OLATHE
FIRE DEPT

Plan of Action
2022

In 2022, the Olathe Fire Department will provide excellent service to our community through emergency response and risk-reduction activities. ***Motivated by our mission to protect life and property and resolute in our values,*** we will continue to improve by:

1. Deliver excellent service to our community.

Ensure Effective Resource Deployment (Strategic Plan Objectives 1.1, 1.2, 1.3, 1.6, 3.1): Update citywide squad deployment plan, with additional squad in 2022, using data to best meet needs in high-volume areas. Work toward addition of second truck company in 2023. Apply for SAFER grant for additional personnel. Update response matrix to ensure critical tasking needs are met on all call types. Continue EMS Credentialing rollout to include all EMTs. Hire fleet technician to limit out-of-service time for front-line units. Determine staffing need for civilian support in Community Risk Reduction (CRR) section (e.g., fire inspectors).

Partner with Community to Support Mission (SP Obj. 1.6, 4.2, 4.3): Work with school district to create additional opportunities for partnership (e.g., trade/construction programs). Build on revamped 3rd grade program to increase digital content across educational programs. Retool OFD website to include more educational content. Document outcomes of public education program to measure success. Ensure clear and complete options in Olathe Connect for receiving community concerns related to fire prevention (e.g., smoking complaints).

2. Ensure the OFD is Future-Ready.

Focus on Continuous Improvement (SP Obj. 5.2): Publish comprehensive Community Risk Assessment and Standards of Cover. Implement Phase 1 of OFD's Strategic Plan. Obtain Accredited Agency status from Commission on Fire Accreditation International for third time. Document resource typing of OFD's apparatus and capabilities.

Build for Olathe 2040 (SP Obj. 3.1, 3.2, 5.7): Work to place Station 9 and rebuild of Station 1 in funded 5-year Capital Improvement Plan. Purchase/assess land identified for four future fire stations to meet current demand and future growth. Explore lease program for fire apparatus. Complete recent effort to improve curbs/parking lots at fire facilities. Upgrade hardware in Department Operations Center to limit power loss during emergency. Continue to contribute to citywide Space Needs planning.

3. Maintain emphasis on professional development, safety, and training.

Provide Robust Training Program (SP Obj. 2.1, 2.2, 5.2, 5.3): Provide training on electric vehicles. Work with law enforcement to conduct joint training to improve shared awareness of capabilities. Fund ongoing Olathe Fire Academy operations with own budget dollars. Provide command-level training on large-scale and hazardous materials incidents. Incorporate dispatchers in Blue Card training to improve coordination and communication. Provide suicide prevention training to all OFD members.

Promote Efforts to Recruit and Retain High-Quality Staff (SP Obj. 1.3, 1.6, 4.3): Build on success of CRR intern to continue internship program with broader departmentwide approach. Acquire equipment required for CPAT testing to support potential firefighter candidates. Recruit and hire firefighters and host 12-week recruit academy. Continue to identify and support members interested in attending paramedic school program.

4. Ensure equipment and internal systems support superior service delivery.

Provide Necessary Tools to Meet Mission (SP Obj. 1.6, 3.1): Place in service one new engine and new UTVs. Design and procure four vehicles to be placed in service in 2023. Expand Watchguard capability to include additional apparatus and regular use by individual inspectors. Offer residential Knox Box program. Purchase lighter helmets for those operating in less hazardous environments as practicable (e.g., inspectors).

Implement Technology Solutions (SP Obj. 3.3): Purchase and begin transition to new records management system. Begin testing of new HR scheduling software. Deploy First Arriving dashboards at all fire facilities to improve information sharing. Leverage GIS solutions to improve department's data analysis capability.