Setting the Standard for Excellence in Public Service



LEADERSHIP PHILOSOPHY

Each of us who work for the City of Olathe live our leadership philosophy.

We are **passionate** about making a positive difference while building a safe and quality community.

We believe we are at our best when we consult and **collaborate**, utilizing our individual expertise, knowledge and creativity in teams throughout the organization.

We are **responsible stewards** of the public trust and are accountable to our citizens and to each other.

We encourage **professional development** and personal growth for continuous improvement.

We use performance measures to benchmark our progress, and we **celebrate** achievements and innovations.

LEADERSHIP PRACTICE

PASSION

- I do my job in a proactive, safe and intentional manner.
- I go beyond my job responsibilities to serve our customers.
- I display passion when carrying out my job and when seeking opportunities to serve others.

COLLABORATION

- I am inclusive in my decision-making.
- I seek to understand, I am curious and I share knowledge.
- I trust and respect my fellow employees.

STEWARDSHIP

- I spend tax dollars on the right things for the right reasons.
- I am open and honest in my communication.
- I listen and respond to customers.

LEADERSHIP DEVELOPMENT

- I mentor others.
- I accept and provide feedback.
- I seek opportunities to grow.

CELEBRATION & MEASUREMENT

- I use information and results to improve.
- I look for and share success stories.
- I explore new ways of doing things.