

OLATHE FIRE DEPT.



Plan of Action
2020



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2020 PLAN OF ACTION

In 2020, the Olathe Fire Department will provide excellent service to our community through emergency response and risk-reduction activities. **Motivated by our mission to protect life and property and resolute in our values**, we will continue to improve by:

1. Ensure effective emergency service response.

Optimize Service Delivery (Strategic Plan Objectives 1.2, 1.4, 1.5, 1.8; CFAI Recommendation 2C.2): Review response plans for multi-patient/mass casualty incidents as well as events with large public gatherings. Develop response plan for 119th St. overpass closure. Review electronic fire dispatch and implement LiveMUM to ensure appropriate resource commitment. Strengthen wildland firefighting capability by opening task books to ensure members meet federal standards; investment in needed engines; reviewing deployment procedures; and, providing training to all firefighters (progressive hose lays). Deliver public information officer training to staff. Evaluate HAAS Alert trial data and determine feasibility of use. Place in service replacement engine and squad. Address increasing service demand with construction of permanent Station 58 and hosting a recruit academy for new firefighters.

Prepare Our People (SP Obj. 5.1, 5.4, 6.3): Open OFD's first dedicated Fire Training Center and finalize outside use policy for Center. Participate in training to prepare for Complex Coordinated Terrorist Attacks. Focus on company readiness through monthly company-level training, individual skill verification and quarterly drills. Develop plan for consistent revenue from training programs (Blue Card, Sim Lab, FTC, etc.).

2. Deliver outstanding care to community.

Improve Emergency Medical Service (SP Obj. 1.3, 2.4, 3.3, 3.5): Expand use of EMS simulation lab to provide high-fidelity EMS training. Evaluate central system for medical direction in County and understand its impact on OFD's service delivery. Contribute to plan for EMS credentialing within County. Implement patient safety practices that promote information sharing to prevent medical errors and patient harm. Continue to offer employees the opportunity to complete paramedic program. Provide training for EMS instructors to develop this cadre. Stock accessible Stop the Bleed kits at fire stations and City Hall.

Integrate Approach to Community Health (SP Obj. 4.1): Consider opportunities to expand Mobile Integrated Health program working with community partners. Improve MIH cross-department collaboration to leverage existing City resources.

3. Provide system that supports employees.

Focus on Employees (SP Obj. 3.1, 3.4; Rec 7F.5): Update wellness program to include training on resiliency and financial management. Ensure EAP provider addresses unique needs of first responders. Formalize emergency services occupational safety & health program. Advocate for HR Business Partner to support employees. Open online uniform store that meets employee's needs. Reinforce culture with plan to celebrate OFD's 150th year in 2021.

Improve Planning & Support Systems (SP Obj. 1.4, 3.6, 7.1, 7.2; Rec 5G.1, 7C.1): Ensure OFD's key activities support Olathe 2040 focus areas. Develop tools to improve departmentwide communication. Plan for expanded internship program based on CRR pilot intern program. Plan for move of OFD content from Ozone. Modernize and organize OFD forms. Evaluate records management systems to determine how best to meet OFD requirements.

4. Mitigate risk in Olathe through prevention and planning.

Ensure Safe Building Practices (SP Obj. 2.5, 3.6): Revamp website for building codes/permitting information to improve customer experience. Institute over-the-counter plan reviews. Update user interface in EnerGov system to allow for digital plan submissions. Develop internships in CRR to support those interested in careers in fire prevention/codes. Evaluate sign permitting and other zoning enforcement processes. Implement electronic check-in for building codes customers. Use electronic ticketing in Community Enhancement and fire inspections.

Plan for the Worst (SP Obj. 1.5, 2.6, 6.3): Provide Department Operations Center (DOC) and Emergency Operations Center (EOC) overview for OFD Senior Management Team. Develop duty officer task book to quickly orient staff to role and responsibilities during activations. Implement myEOP for Emergency Operations Plan access and maintenance. Update hazmat billback procedures to improve consistency and increase shared awareness of process.