

A firefighter in full gear is shown in profile, facing right, at night. The firefighter is wearing a helmet with reflective strips and a jacket with reflective yellow and silver stripes. They are holding a flashlight that is turned on, casting a bright beam of light. The background is dark with various emergency lights in red, yellow, and blue, suggesting a fire scene or an emergency call. The overall atmosphere is dramatic and focused.

2019

PLAN OF ACTION

OLATHE FIRE DEPT.



OLATHE FIRE DEPARTMENT

2019 PLAN OF ACTION

In 2019, the Olathe Fire Department will provide excellent service to our community focused on emergency response and risk-reduction activities. *Motivated by our mission and steadfast in our values*, we will continue to improve by focusing on the following initiatives:

1. Enhance delivery of high-quality services.

Ensure Effective Emergency Service Response (Strategic Plan Objectives 1.2, 3.2): Place two Type 6 engines in service to address increasing wildfire risk. Work with Communications Center to implement Electronic Fire Dispatch protocols and associated response plan changes. Monitor impact of changes on response times to fire calls. Credential Safety Officers through countywide effort to ensure safety at incident scenes. Revive VHF radio capability to provide redundant communications. Change OFD hose load to the Modified Minuteman Load to improve efficiency in getting the hose in service on fires.

Build the Future (SP Obj. 1.4, 1.5, 5.4; CC8C.1): Begin 24/7 operations at existing Station 58 and work with architect to design new Station 58. Plan for, design and begin construction on the Fire Training Center. Host Recruit Academy for new firefighters including those hired with SAFER grant funds.

2. Create an environment and culture that best supports employees.

Emphasize Employee Support (SP Obj. 3.5, 5.2): Provide opportunity for OFD members to attend paramedic programs. Roll out online system for uniform management that is responsive to employee's needs. Use updated employee performance review form to improve feedback. Advocate for department HR Business Partner to provide direct support to employees. Promote OFD culture and community by designing department flag.

Deliver Quality Training (SP Obj. 2.4; CC8C.3): Promote extended company-level training opportunities to build on individual skills. Increase number of members with Red Card certification to support wildland firefighting. Upgrade multimedia capabilities in training rooms for more enhanced delivery. Remodel Command Training Center for more versatile use of space.

3. Maintain a systematic process of improvement.

Improve Patient Outcomes (SP Obj. 1.2, 1.3; CC2C.2): Reinforce safety culture that promotes information sharing to prevent medical errors and patient harm. Evaluate patient privacy practices to ensure alignment with industry best practices. Acquire next-generation heart monitors. Extend partnership with ambulance transport partner. Continue to increase number of citizens trained in CPR and enrolled as PulsePoint responders.

Reduce Risk in Olathe (SP Obj. 1.4; CC5B.1): Implement 2018 International Building Codes to ensure safe construction. Transition to e-ticketing for property maintenance and fire safety violations. Update hazardous materials permitting process. Analyze data on smoke alarms in all structure fires. Conduct community survey to understand residents' knowledge of fire risks. Review public education efforts based on survey results. Deliver education focused on senior residents.

4. Maximize relationships to support department's mission.

Promote Community's Resilience (SP Obj. 1.5, 2.2, 2.6): Train on newly updated City's Emergency Operations Plan and orient city staff to newly remodeled Emergency Operations Center. Install additional storm sirens to ensure optimal coverage. Pre-plan for emergency incidents at Olathe's highest risk occupancies.

Leverage Partnerships to Improve Community (SP Obj. 2.6, 4.1): Collaborate with Parks & Rec to manage lifeguards supporting revitalized Lake Olathe. Work with community partners to expand Mobile Integrated Health program. Develop internship opportunities to decrease risks and improve health of community.

Watchword for 2019: This year's watchword is one of our core values – *Leadership*. All OFD members are leaders. We strive to serve the community and each other by listening, caring, and offering support. We demonstrate passion for the work we do and are responsible stewards of the public trust.